
Procedure Claim

Submission for a particular average claim, (Ex. Damages and/or Theft) must be accompanied with the following documents:

- a) Original Insurance Policy
- b) Letter of proof from the responsible party (Shipping Company, Freight Company or Warehouse Owner) regarding the damages suffered and/or the shortage of goods.
- c) Bill of Lading.
- d) Invoice.
- e) Packing List.
- f) Detail of the loss and/or damages.
- g) Copy of letter of claim from the Insured to a third party that is responsible (Shipping Company/Warehouse Owner) along with their response (if available).

AG Insurance