
Procedure Claim

1. If you had an accident, you must report your claim. Report your claim through facsimile or by phone (at least 3 x 24 hour after the accident occurred)

Please inform us the following information:

- Your Insurance Policy Number
 - The Name stated in the Insurance Policy
2. Fill in our Automobile Claim Form and providing information regarding:
 - Motor Vehicle Insurance Policy and Vehicle Information
 - The Accident's Chronologies
 - The Accident's Sketches
 3. Please provide the following documents:
 - Copy of Vehicle Registration (STNK)
 - Copy of Driver's Driving License (SIM)
 - Copy of The Motor Vehicle Insurance Policy
 4. Loss Survey shall be conducted by our Claim Officer.